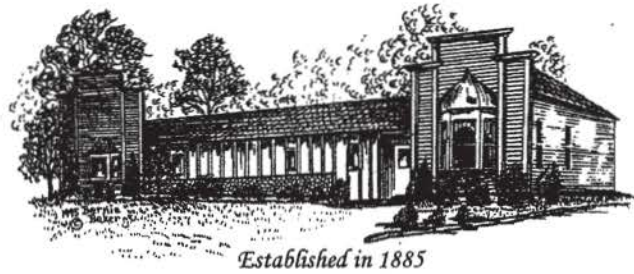


*Kingsville Public Library*

P.O. Box 57  
6006 Academy Street  
Kingsville, Ohio 44048-0057  
Phone (440) 224-0239  
Fax (440) 224-0029  
Christine M. Stevens, Fiscal Officer



Letter of Appeal

FCC

Office of the Secretary

445 12<sup>th</sup> Street SW

Washington, DC 20554

DOCKET FILE COPY ORIGINAL

Received & Inspected

OCT 30 2014

FCC Mail Room

October 15, 2014

To Whom it May Concern:

September 26<sup>th</sup> I received a "Funding Year 2014 FCC Form 471 Postmarked Outside of Window Letter". The instructions on the letter indicated I file an appeal with USAC. Today, I received a letter from USAC stating that I needed to file with you not USAC. Per CC Docket No. 02-6. I am writing to appeal the "outside of window" designation.

Appellant name: Christine M. Stevens

Applicant: Kingsville Public Library

BEN: 129431

470 Appl. #: 578440001234954

471 Appl. #: 973917

I would like to have our submission for e-rate for the Kingsville Public library be considered in window as I had numerous problems in submitting my 470. I would go to submit it and would get an error screen repeatedly. When I was finally able to get through to USAC customer service I was told to wait a few days and try to submit it again. I was told this each of the times I called. One customer service rep thought it was because my prior year was under review because they couldn't figure out what services we were requesting & also told me try again later. When I expressed concern about meeting the deadline while waiting & trying again, I was repeatedly told that the deadline wasn't until March 26<sup>th</sup> and that I had plenty of time. I did finally get it to go through on March 4<sup>th</sup>. Because this was a computer system error & customer service wasn't able to assist me, I would like to have the filing be considered "in window". We are only seeking funding for basic telephone & long distance services.

Thank you for your assistance in this matter. Should you have any questions you can reach me at 440-224-0239 or [stevensh@oplin.org](mailto:stevensh@oplin.org) at any time.

Sincerely,

Christine M. Stevens  
Fiscal Officer

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